

**People.**

**Privacy.**

**Security.**

# We Protect What Matters the Most

## We Provide People First Support

The installation & management of an IP-based security solution can be complex. Whether you need technical support or just have a few questions, BlueWave Security can guide you. We know quality technical support is hard to find, so we prioritize it. We want you to feel confident with your security system and the ability to work within the software. You can call or email us and we will get right down to the nuts and bolts. We are on your team - helping you get to the most out of your system.



### Live Support

We are proud of our top-of-the-line support services and guarantee that each time you contact support a real person will be there for you. No long wait times or phone trees to navigate.

Looking for a deeper dive? Enroll in our Access Control, IP Video Camera, VMS Software, or other training courses.



### Technical Upgrades

Exclusive access to the latest feature updates to BlueWave Software. From efficiency and ease-of-use to advanced functionalities like BlueWeb Pages, Multi-Door Operations, and Emergency lockdown protocols.

Server migration or moving to the cloud? Let our support guide you along the way

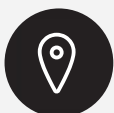


### Dedicated Account Rep

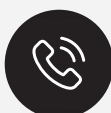
Our goal is to provide customers with an exceptional experience. All of our account managers respond promptly, accurately, and are knowledgeable with all our products, processes, and services.

BlueWave keeps meticulous records of your correspondence with us. We know the history of your system which helps us get right down to the issue at hand promptly.

## get in touch



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